



This document details the step by step guide to:

- Accessing your account
- Changing your password
- Changing your passphrase
- Forgotten your password
- Forgotten your passphrase

Accessing your account

Step 1 of 2

Copy the website link into your web browser <https://webportal.jbrearley.co.uk/jbs/app/> and Key in the username and password provided:

Step 2 of 2

Using the passphrase provided, key in the applicable character and select “login” to confirm:



Changing your password

Current password - insert the password you were provided by email.

New password - insert a new password. This needs to be a minimum of 10 characters, contain 1 of the following three-character classes: upper case, lower case, number or special character such as \$%*”.

Confirm new password - insert the new password again to confirm.

Select the “change password” to confirm the change.

The screenshot shows the 'Change password' page on the James Brearley & Sons website. The page has a dark blue header with the company logo and name on the left, and the phone number '01253 831 211' and 'Online Services Helpdesk' on the right. Below the header, the page title is 'Change password'. The form contains four input fields: 'Username', 'Current password', 'New password', and 'Confirm new password'. There are two buttons: a blue 'Cancel' button on the left and a dark blue 'Change password' button on the right. At the bottom of the page, there is a disclaimer and footer information.



Changing your passphrase

Current passphrase - insert your temporary passphrase provided to you by email.

New passphrase - insert a new passphrase. The new passphrase should be a minimum of 10 characters this needs to be lower case and contain no spaces.

Confirm new passphrase - insert the new passphrase again to confirm the change.



James Brearley & Sons
Investment Managers & Stockbrokers
Established 1919

01253 831 211
Online Services Helpdesk

Print

Home > Change passphrase

Change passphrase

Username

Current passphrase

New passphrase

Confirm new passphrase

Please remember that past performance is not a guide to future performance. The value of an investment and the income from it can fall as well as rise as a result of currency and market fluctuations and you may not get back the amount originally invested.

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Forgotten your password

Step 1 of 5

Select the “Forgotten password” hyperlink.

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Investment Managers & Stockbrokers
Established 1919

01253 831 211
Online Services Helpdesk

Home > Client login

Client login

Username

Password

Login

James Brearley & Sons Online Valuation And Dealing Service

Welcome to our online valuation and dealing service.

We would ask that you enter your username and password and click on the login button to access your account(s).

Please contact the Online Services Helpdesk on the number shown above if you are experiencing any difficulties accessing the system.

Forgotten password ←

Forgotten passphrase

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Step 2 of 5

Insert your username.

Insert your date of birth in format DDMMYYYY.

Insert the favourite object provided on set up of your account.

Insert the memorable place provided on set up of your account.

Select the “submit” to confirm the change.

James Brearley & Sons
Investment Managers & Stockbrokers
Established 1919

Home > Forgotten password

Forgotten password

Username *

Date of birth *

Favourite object *

Memorable place *

* Mandatory information

Back Submit

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Step 3 of 5

A message will appear.

Forgotten password

Your password has been reset and sent to your registered email address.

[Back to Login](#)

The password will expire after 24 hours.

Step 4 of 5

Insert your username.

Insert your temporary password which will have been sent to you by email.

Select “login” to confirm.

James Brearley & Sons
Investment Managers & Stockbrokers
Established 1919

01253 831 211
Online Services Helpdesk

Home > Client login

Print

Client login

Username

Password

[Login](#)

James Brearley & Sons Online Valuation And Dealing Service

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[Forgotten password](#)

[Forgotten passphrase](#)

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Step 5 of 5

You will be asked to change your temporary password.

Insert your temporary password.

New password - insert a new password. This needs to be a minimum of 10 characters, contain 1 of the following three-character classes: upper case, lower case, number or special character such as \$%*”.

Confirm new password - insert the new password again to confirm.

Select the “change password” to confirm the change.

The screenshot shows the 'Change password' page on the James Brearley & Sons website. The page has a dark blue header with the company logo and name on the left, and contact information (01253 831 211) and a 'Print' link on the right. The main content area is white and contains the following elements:

- A breadcrumb trail: Home > Change password
- A heading: **Change password**
- Form fields:
 - Username: (text input)
 - Current password: (password input)
 - New password: (password input)
 - Confirm new password: (password input)
- Buttons:
 - A 'Cancel' button on the left.
 - A 'Change password' button on the right.

At the bottom of the page, there is a dark blue footer containing a disclaimer: 'Please remember that past performance is not a guide to future performance. The value of an investment and the income from it can fall as well as rise as a result of currency and market fluctuations and you may not get back the amount originally invested.' Below this is the company's full name and registration details: 'James Brearley & Sons Ltd is Authorised and Regulated by the Financial Conduct Authority and is a member of the London Stock Exchange. James Brearley & Sons is the trading name of James Brearley & Sons Limited. Registered Address: Watlington House, Unit 2, Station Road, Watlington OX49 2JH. Registered in England & Wales. Company Registration Number: 31907188. We may invest elsewhere with the mutual protection and to improve customer service.' At the very bottom, there are links for 'Disclaimer' and 'Cookie Policy'.



Forgotten your passphrase

Step 1 of 6

Select the forgotten passphrase hyperlink.

Home > Client login

Client login

Username

Password

[Login](#)

[Forgotten password](#)

[Forgotten passphrase](#)

James Brearley & Sons Online Valuation And Dealing Service
Welcome to our online valuation and dealing service.
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Step 2 of 6

Insert your username.

Insert your date of birth in format DDMMYYYY.

Insert your favourite object provided on set up of your account.

Insert your memorable place provided on set up of your account.

Select "submit" to confirm the change.

Home > Forgotten passphrase

Forgotten passphrase

Username *

Date of birth *

Favourite object *

Memorable place *

* Mandatory information

[Back](#) [Submit](#)

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Step 3 of 6

A message will appear.

Forgotten passphrase

Your passphrase has been reset and sent to your registered email address.

[Back to Login](#)

The passphrase will expire after 24 hours.

Step 4 of 6

Insert your username.

Insert your password.

Select “login” to confirm.



James Brearley & Sons
Investment Managers & Stockbrokers
Established 1919

01253 831 211
Online Services Helpdesk

[Print](#)

Home > Client login

Client login

Username

Password

[Login](#)

James Brearley & Sons Online Valuation And Dealing Service

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[Forgotten password](#)

[Forgotten passphrase](#)

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Step 5 of 6

Using the temporary passphrase which will have been sent to you by email, key in the applicable character and select “login” to confirm:

Home > Passphrase authentication

Passphrase authentication

Username

Please choose the second, fourth and fifth characters of your passphrase:

Second character:

Fourth character:

Fifth character:

[Login](#)

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Step 6 of 6

Current passphrase - insert your temporary passphrase provided to you by email.

New passphrase - insert a new passphrase. The new passphrase should be a minimum of 10 characters and this needs to be lower case and contain no spaces.

Confirm new passphrase - insert the new passphrase again to confirm.

Select “Change passphrase” to confirm the change.

Home > Change passphrase

Change passphrase

Username

Current passphrase

New passphrase

Confirm new passphrase

[Cancel](#) [Change passphrase](#)

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